#### SECTION 6 – FEES AND COLLECTION PROCEDURES

## 6.1 GENERAL

The charges, rates and fees for the District are set by the District's Board of Directors after published legal notice and at a public meeting.

# 6.2 PAYMENT OF MONTHLY SERVICE CHARGES and COLLECTION PROCEDURES

- 6.2.1 The District will bill all service charges quarterly. The District shall have the right, at its sole discretion, to terminate water service to any Consumer who becomes 90 days tardy in payments, after due notice to the Consumer
- 6.2.2 The District shall have the right to assess all legal, court and other costs necessary to the collection of said account and/or termination of said service.
- 6.2.3 Residents have 30 days to pay their invoices before they are considered late. All consumer accounts will be charged a late payment penalty of 18% per annum (1.5% monthly) for unpaid balances past 30 days from the invoice date
- 6.2.4 If an account is not paid within 30 days of billing, the District will send the Consumer a delinquent account notice letter
- 6.2.5 The Consumer will have 10 days after the date of the delinquent notice letter to respond to the District's Accountant and pay their account.
- 6.2.6 The Accountant for the Board of Directors may agree to set up a payment plan for a Consumer who is past due in paying for services. As long as the terms of the agreement are met, there will be no disconnection of service or filing of a Tax Lien.
- 6.2.7 All accounts with balances greater than one quarter's fees as of December 1st will be turned over to the Routt County Treasurer's office for collection.
- 6.2.8 The Routt County Treasurer will add their own fee of 30% to the delinquent balance. For example, if a delinquent account of \$800 is turned over to the County, they will add another \$240 to the total indebtedness.
- 6.2.9 The County will issue a delinquent tax notice to the property owner in January. If the property owner does not pay the total to the County by the end of July, the delinquent tax amount can be paid by a third party in the annual October tax lien sale.
- 6.2.10 If a third party pays the tax liability, by law they can become the lien holder on the property. Worst case, this could ultimately lead to the property owner losing their entire property to the third party lien holder.

### 6.3 TURN-OFF and TURN-ON FEES

If service is discontinued due to delinquency of a bill, a turn-off fee of \$100.00 will be charged the Consumer. Upon paying a delinquent account, to reestablish service, a turn-on fee of \$100.00 will be charged the Consumer. The District shall have sole power and authority to turn off & on services.

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# 6.4 CONCLUSION

As is described by the regulations above, it is financially always in the best interest for property owners to keep their accounts current. The financial repercussions for delinquency can become quite severe. The District believes that the 30-day payment window is quite fair to Consumers before consequences begin.

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